



**Startfin Holdings** (Pty) Ltd

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## **Delivery and Refund Policy**

### **Refund Policy:**

The provision of products and services is subject to availability. In cases of unavailability, the provider will refund the client in full within 48 hours.

The Provider reserves the right to cancel an order for which payment has already been received. This may occur if internet connectivity is not available or has failed. Should the Provider exercise this right, the User will receive a full refund with no deductions.

Any complaints regarding the standard and quality of the products and services bought by consumers through the e-commerce facility should be directed to the Projects Assistant email: [info@creditsolutions.co.za](mailto:info@creditsolutions.co.za)

### **Delivery Policy:**

All orders to be delivered / sent to the client by email. Orders will be delivered within 24 hours.